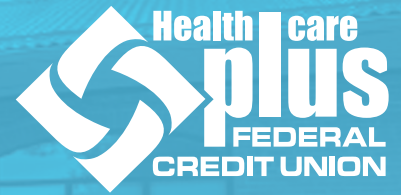




ADVISOR

SPRING 2019



Want to have a say in how your Credit Union is run? Now is your chance! Healthcare Plus Federal Credit Union is now accepting nominations for the Board of Directors. Voting will take place at our Annual Meeting on Friday, April 12, 2019 at the Dakota Event

Center (720 Lamont Street). Please contact the Nominating Committee, via Carrie VanOrman, if you are interested in running for a position or if you would like more information. Carrie can be reached at 605.725.0900, or via e-mail at carrie@hcpfcu.coop.



Holiday Closings

Healthcare Plus Federal Credit Union will be closed for the following holidays:

- Memorial Day
May 27, 2019 | Closed
- Independence Day
July 4, 2019 | Closed

ANNUAL MEETING TICKETS ON SALE NOW

Healthcare Plus Federal Credit Union will be hosting their 39th Annual Meeting on Friday, April 12th at the Dakota Event Center (720 Lamont Street)!

This year's dinner will include slow roasted beef with beef gravy, glazed ham, fresh garden salad, Italian pasta salad, garlic mashed potatoes, seasonal steamed vegetables, a dinner roll, and a variety of cupcakes for dessert.

For entertainment this year we will be serenaded by Ryan Malsom and Joel Burckhard of the local band The Barstool Prophets.

Tickets are one sale now through April 8th! Ask an MSR how to purchase your ticket today.

Need 24 - hour access to your account?

- Try Internet Banking at www.hcpfcu.coop
- Sign up for Mobiliti at www.hcpfcu.coop/GoMobile
- Voice Teller at 605.725.0888

Need Cash?

Visit one of more than 55,000 surcharge-free ATM's. Go to www.hcpfcu.coop for locations.

Card Updates

The following is an example of a phone call you may receive if potential fraudulent activity has been detected on your credit, debit or ATM card;

This is the fraud service center at 800-369-4887 with an important message for (Cardholders Name). We need to verify some recent activity on your (Visa) (Credit/Debit/ATM) card ending in (last four of PAN). Please reference case number (Speak Case Number) when returning our call. It is important that you call us back at your earliest convenience, toll free at 800-369-4887 to verify this activity. You may call us back 24 hours a day, seven days a week. Your case number is (speak Case Number). If you are outside the U.S. or Canada, please call us collect at 727-227-2447.



If there happens to be fraudulent activity on your credit, debit, or ATM card remember that a reliable source will never ask for a cardholder number or PIN number, and remember to update your contact information with Healthcare Plus FCU to ensure phone calls and text messages reach you when necessary.



Resources at Your Fingertips

At Healthcare Plus FCU we always strive to make things as easy and convenient for our members as possible. Recently, we have improved our mobile services and expanded the way we communicate with members.

In December, Remote Deposit Capture (RDC) went live! RDC is an integrated solution offered with features that allow users to make check deposits via Mobliti. Users endorse the back of the check (RDC deposit only), photograph the front and back of a check with their mobile phone, and submit that image for deposit to their

account.

Since most day to day operations revolve around our mobile devices, Healthcare Plus FCU wants to make sure that we are following suit. We are now sending out email blasts and text alerts to make sure our member owners don't miss a beat. Our goal is to make sure that our members are always informed on what exactly is happening at their credit union.

To learn more about the Remote Deposit Capture feature, or to get signed up for text alerts or email blasts you can visit hcpfcu.coop/resources/ or ask an MSR for more details!

Financial Snapshot

February 2019

Members	4,782
Shares	\$42,402,200
Loans	\$36,527,400
Assets	\$46,345,200

Have you downloaded our FREE app yet?

Healthcare Plus offers mobile banking with apps for Apple and Android devices. Imagine having 24-hour access wherever you are! Now you can have your Credit Union at your fingertips.

- **Check your account balances**
- **Review recent account activity**
- **Account to account transfers**
- **Alerts via text messaging**

Get signed up today or learn more about Mobliti at www.hcpfcu.coop/GoMobile.

Verified by Visa

Your Advantage Checkcard is equipped with Verified by Visa—a free, simple-to-use service that confirms your identity with an extra password when you make an online transaction. To learn more, visit usa.visa.com/personal/security.

Are you on Facebook & Twitter?

So is Healthcare Plus FCU!

“Like” us

 facebook.com/HealthcarePlusFCU

“Follow” us

 [@hcp_fcu](https://twitter.com/hcp_fcu)

